



Mayor's Night Out – North Outer Region **Mayor Gregory A. Ballard**

27th Mayor's Night Out



**Thank you for partnering with your government,
as we focus on making Indianapolis a more livable
city for all citizens.**



Mayor's Night Out – North Outer Region **City Successes**

Being a more livable city starts with creating a climate conducive to creating jobs and economic opportunity for all:

- **Our relative economic stability comes in part from the fundamentals:**
 - Lower rate of crime
 - Now predictable tax climate
 - Government that works with companies and entrepreneurs to foster job creation and economic development with **11,135 jobs created/retained in 2009 and 4,484 in 2010 YTD**



Mayor's Night Out – North Outer Region **City Successes**

The Mayor's Action Center (MAC) has transformed from a call-center to a customer service center

- Fielded **22,600 more inbound calls in 2009** than previous year
 - Calls answered faster
 - Speed to answer down to **6 seconds** from as much as 4 minutes
- Created **outbound call program**
 - Offers citizens closure on their service requests and surveys their satisfaction with the service they received
 - Asks if they need additional assistance
 - More than **39,560 outbound calls** made since November 2008
 - MAC is now **calling back 90% of service requests** that have been closed out
- **Pothole Portal** created to ensure request for service is processed efficiently





Mayor's Night Out – North Outer Region

Good Government

- **Mayor's Action Center – Citizen Portal**
 - **First of its kind**
 - Online submission of top service requests
 - Integrated GIS features
 - **Track the status** of your request online





Mayor's Night Out – North Outer Region

City Successes



The Department of Public Works has conducted 2 pothole blitz events this season

3-tier improvement strategy for Potholes:

1. Chuckhole Kaizen - improved pothole repair to better address:
 - Planning
 - Scheduling
 - Routing
2. Preventive maintenance: more crack-sealing
3. Resurfaced Streets



Photos courtesy of WTHR.com

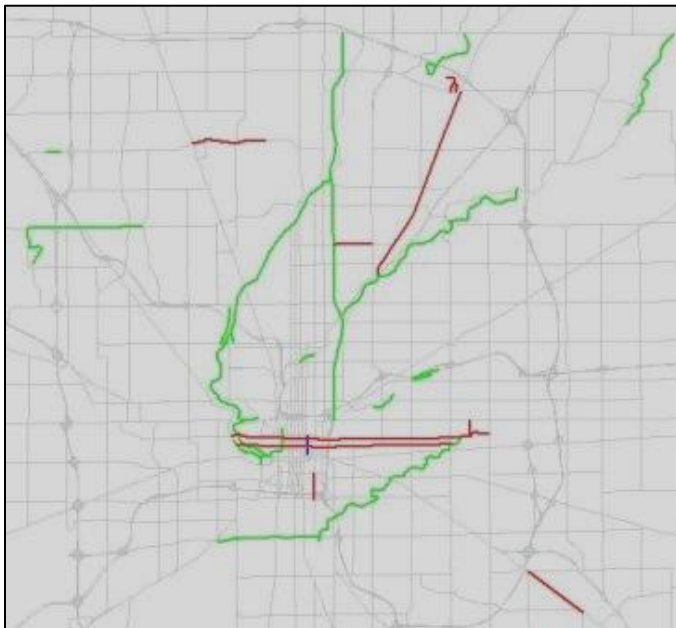




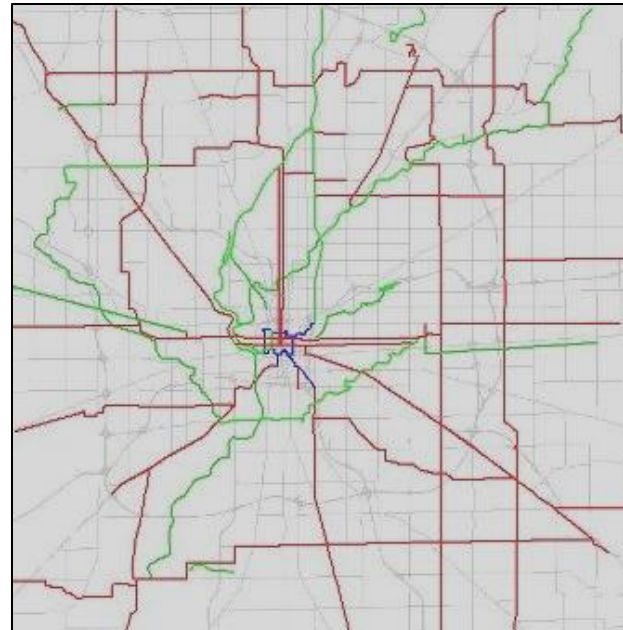
Mayor's Night Out – North Outer Region **City Successes**

- **Sustainability:**

- Reviewed over 70 city-owned buildings; work will commence this year to retrofit these facilities with energy saving green technologies; CCB is already in progress
- Recycling Request for Information (RFI)
- Connectivity:



Current



10+ Years

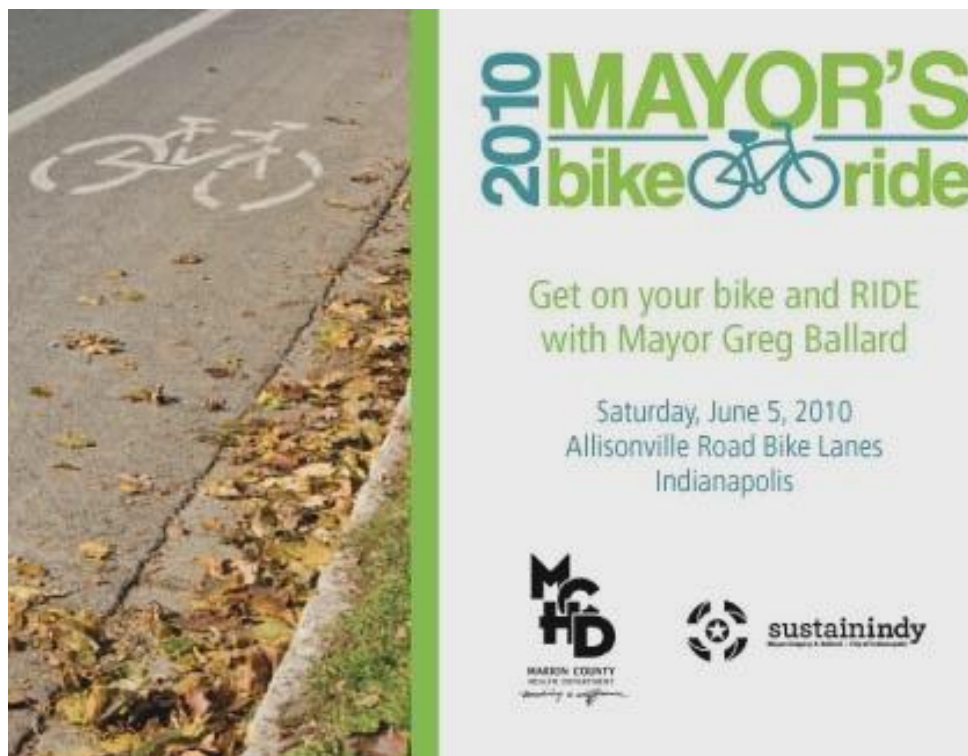
—
(Bikeways)

—
(Greenways)





Mayor's Night Out – North Outer Region City Successes

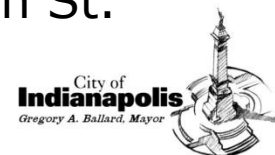


WHEN: June 5, 2010 registration @ 9:00am.

WHERE: Allisonville Elementary School, 4900 E. 79th St.

START: 10:00am

www.mcdh.com/bikeride



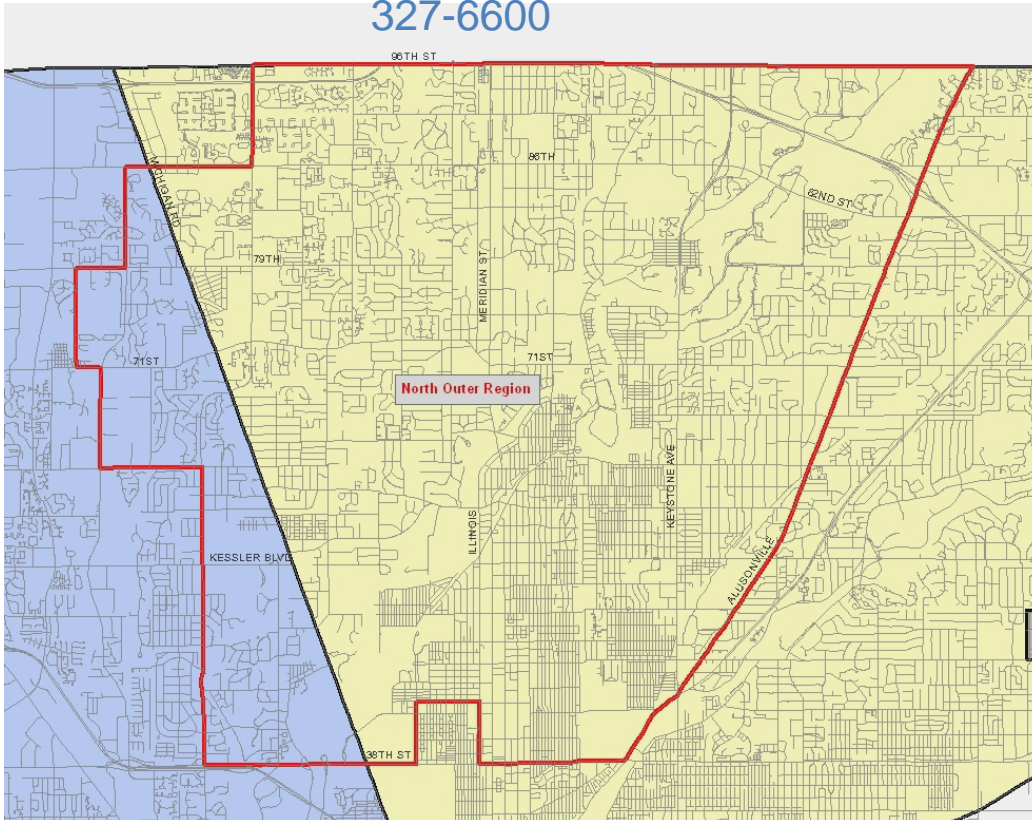


Mayor's Night Out – North Outer Region

Public Safety

Southwest District Commander Peter Mungovan
3821 Industrial Boulevard
327-6600

North District Commander Robert Holt
3120 E. 30th St.
327-6100



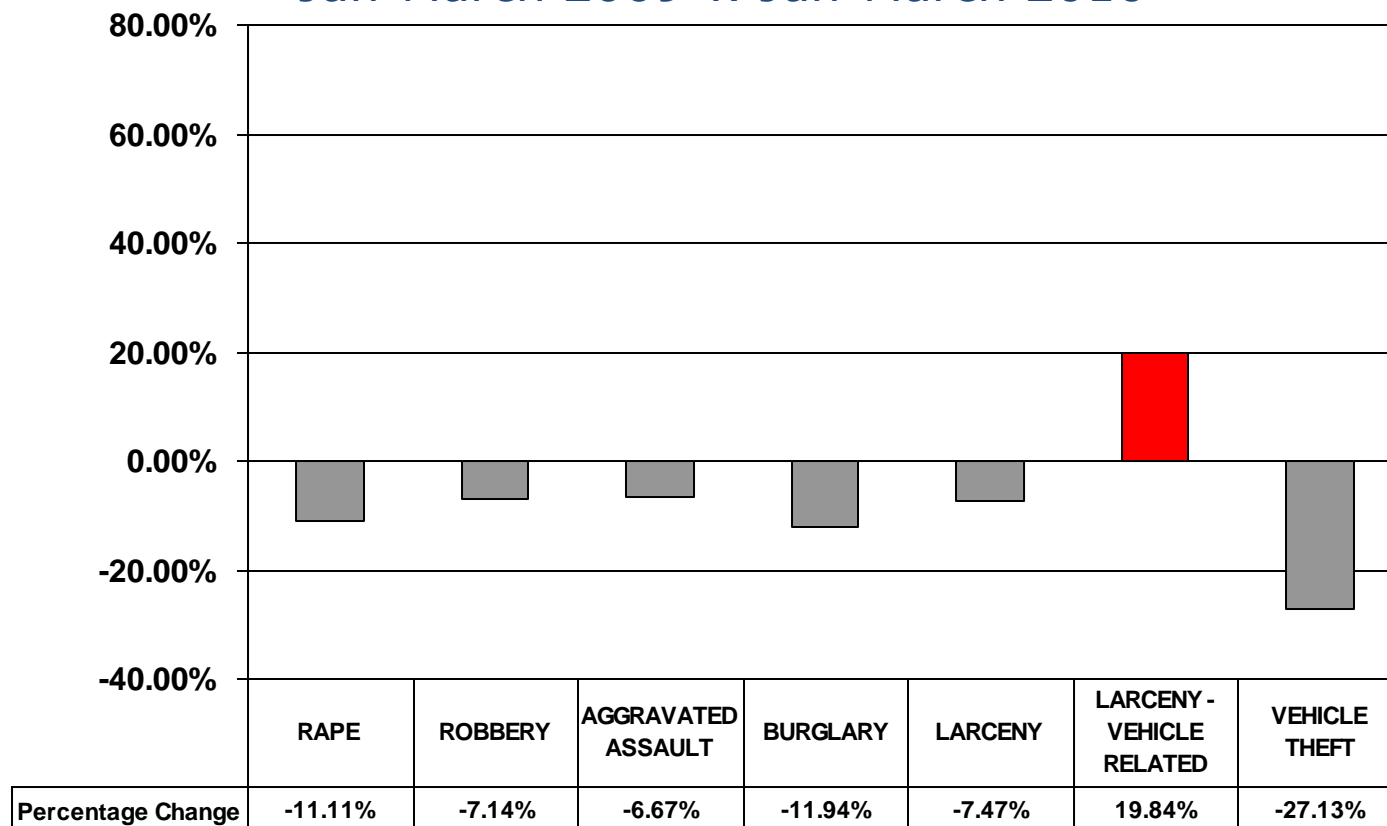


Mayor's Night Out – North Outer Region

Public Safety

Preliminary Crime Trend

Jan-March 2009 v. Jan-March 2010





Mayor's Night Out – North Outer Region **Public Safety**

We are targeting crime with our community-based approach:

- Partnering with the community, ministers, schools, public health and other officials to **address the underlying causes of crime and violence**
- Community crime prevention **grants**
- Regular probation, truancy and parole **sweeps**
- Weekly **crime reduction meetings** beginning in May
- **Targeted** patrols and sweeps in **crime hot spots**



Mayor's Night Out – North Outer Region **Indy Parks**

Our drive to improve Parks is transforming neighborhoods throughout Indianapolis:

- **Riverwood:**
 - Playground, Shelter and Fence installed in 2009
 - Basketball Court (being installed now)
 - Spray ground –playground with water features (funded by United Water)
 - Permanent restroom facilities (funded by Lilly Endowment)
 - Grading of site for soccer fields in 2010
- **Monon Trail:**
 - Temp. gravel access near Broad Ripple Art Center to be removed (by DPW) and replanted by Art Center
 - Section of trail between 86th & 91 St. closed for a week to fix uneven pavement



Mayor's Night Out – North Outer Region Department of Public Works

We continue to focus on the quality of life issues affecting citizens in their everyday lives.

- **Westfield Blvd. Over White River Bridge Project will address:**
 - Deck repair and overlay
 - Guardrail and bridge railing replacement
 - Funded through federal ARRA stimulus funding
 - Completion date: Summer 2010
- **The 62nd Street resurfacing project (to address resurfacing and curb & sidewalk repair):**
 - Allisonville Rd. to Keystone Ave.
 - Funded through federal stimulus funds
 - Completion date: Summer 2010



Mayor's Night Out – North Outer Region Department of Public Works

- **Erosion correction project at Allisonville Road and 75th Street:**
 - Near completion; additional curb will be replaced soon
 - Completion date: Summer 2010
- **Castleton Relief Sewer Improvements:**
 - **Problem:** Raw sewage overflows
 - **Solution:**
 - Build 14,000-foot parallel relief sewer
 - **Double** the current capacity of sewage being transported for treatment **from 13 to 26 million gallons per day**
 - Construction beginning in the Fall of 2010 ending Fall of 2012



Mayor's Night Out – North Outer Region Department of Public Works

Grandview Area Septic Tank Elimination Program (STEP) Projects:

- **5** separate project areas
- **560** homes off of septic tanks starting in 2010
- **3** drainage projects being completed at same time
- Projects being bid now, construction through 2011





Mayor's Night Out – North Outer Region Utilities Transfer

- **Better Utilities and a Better City:**
 - Memorandum of understanding (MOU) to transfer the City of Indianapolis' water and wastewater utilities to Citizens Energy Group
 - City will receive more than **\$425 million** in connection with the transfer
 - Agreement will **minimize future utility rate increases**
 - Provide **much-needed funding** for deteriorating **infrastructure**
 - **Depoliticize** - Provide protection from the uncertainties of changing political forces
 - Learn More: www.indy.gov/utilities



Mayor's Night Out – North Outer Region Department of Code Enforcement

The Department of Code Enforcement has been re-designed to create efficiencies and improve the level of service we provide to citizens.

- **Business Licensing:**

- DCE coordinated its first multi-agency licensing sweep targeting 13 massage parlors identified as high-risk businesses– 2 located in north outer region
- **Results:**
- 6 prostitution arrests were made days prior to sweep
- 9 were not properly licensed
- 5 had illegal living quarters for employees
- 73 violations were issued for various licensing, zoning, health, and fire code issues.



Mayor's Night Out – North Outer Region Department of Code Enforcement

- **Neighborhood Partnerships:**

- Actively working with Crooked Creek and Meridian Kessler areas to engage residents and address land use/zoning issues and nuisance properties

- **Nuisance Abatement:**

- Opened over 1,664 enforcement cases related to high weeds and grass, zoning violations, and unsafe building orders since 2009
- DCE's high weeds and grass program is gearing up for the season

- **In 2009 Code Enforcement:**

- Conducted 14,112 investigations
- Mowed 9,101 properties and re-mowed 2,742
- Decreased avg. call-to-cut time from 42 to 16 days

- **New Technology Providing Access to Permit & Enforcement Cases:**

www.indy.gov/dce/research





Mayor's Night Out – North Outer Region **Good Government**

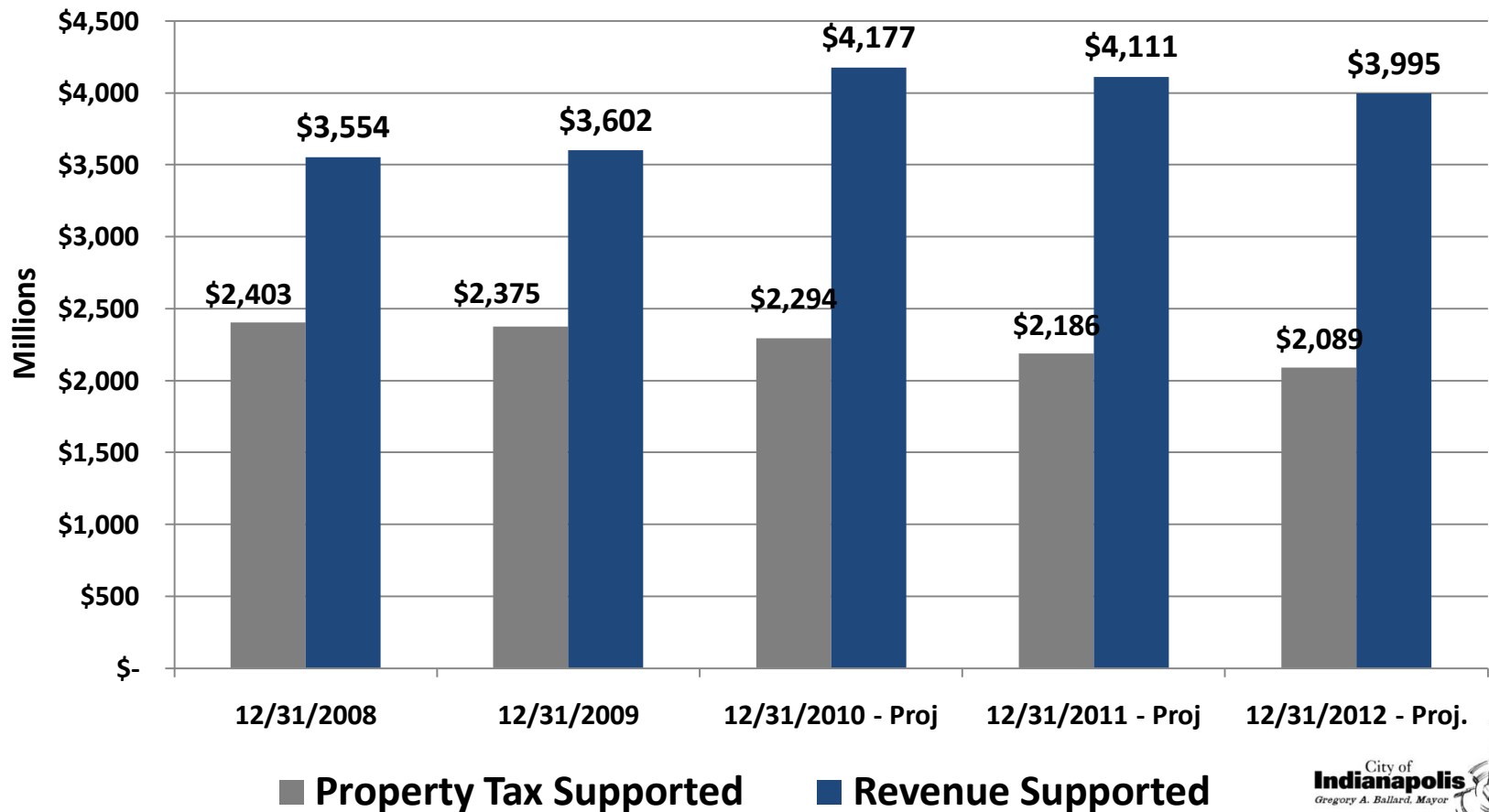
Property Tax and Revenue Supported Debt Overview





Mayor's Night Out – North Outer Region **Good Government**

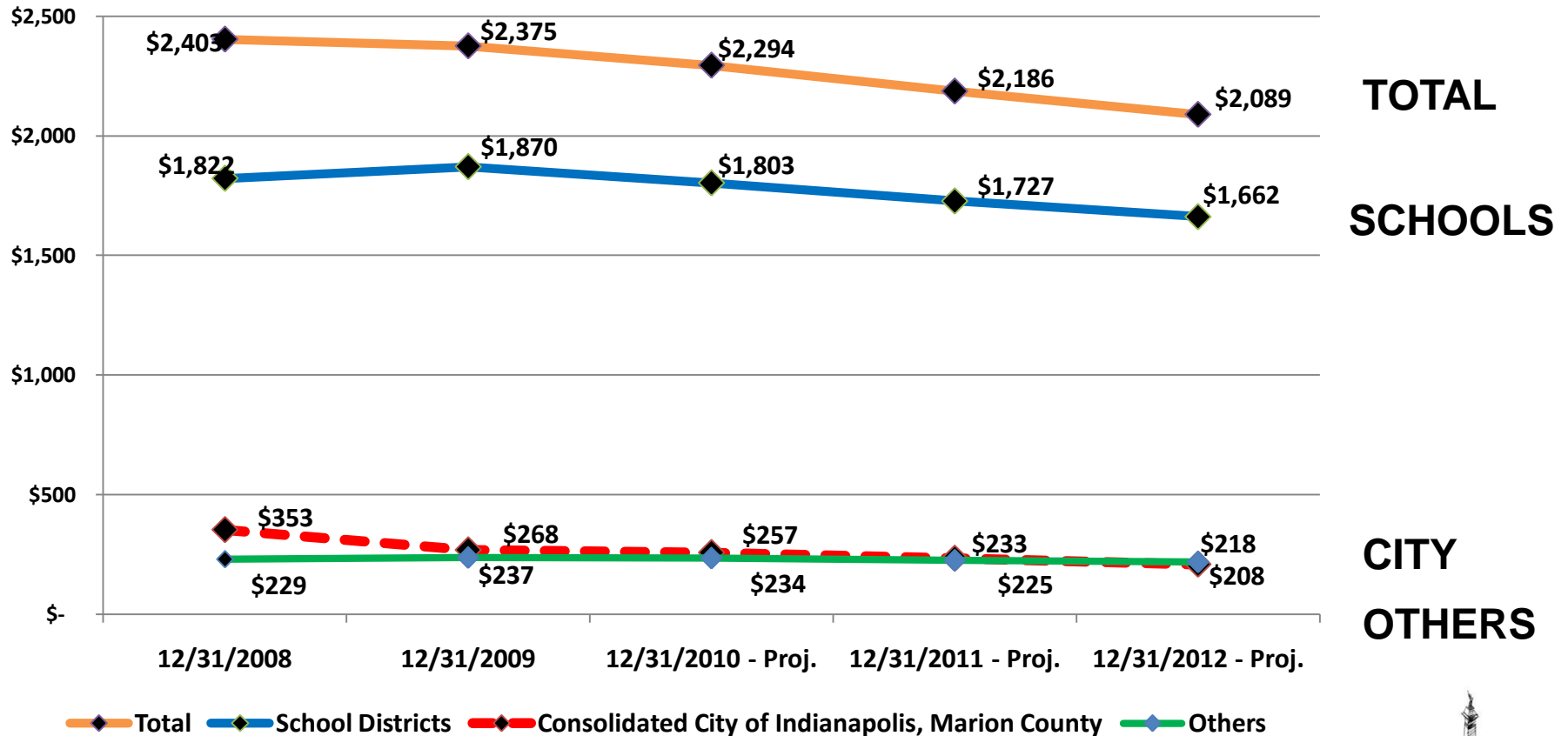
Property Tax and Revenue Supported Debt in Marion Co.





Mayor's Night Out – North Outer Region Good Government

Property Tax Supported Debt in Marion Co.



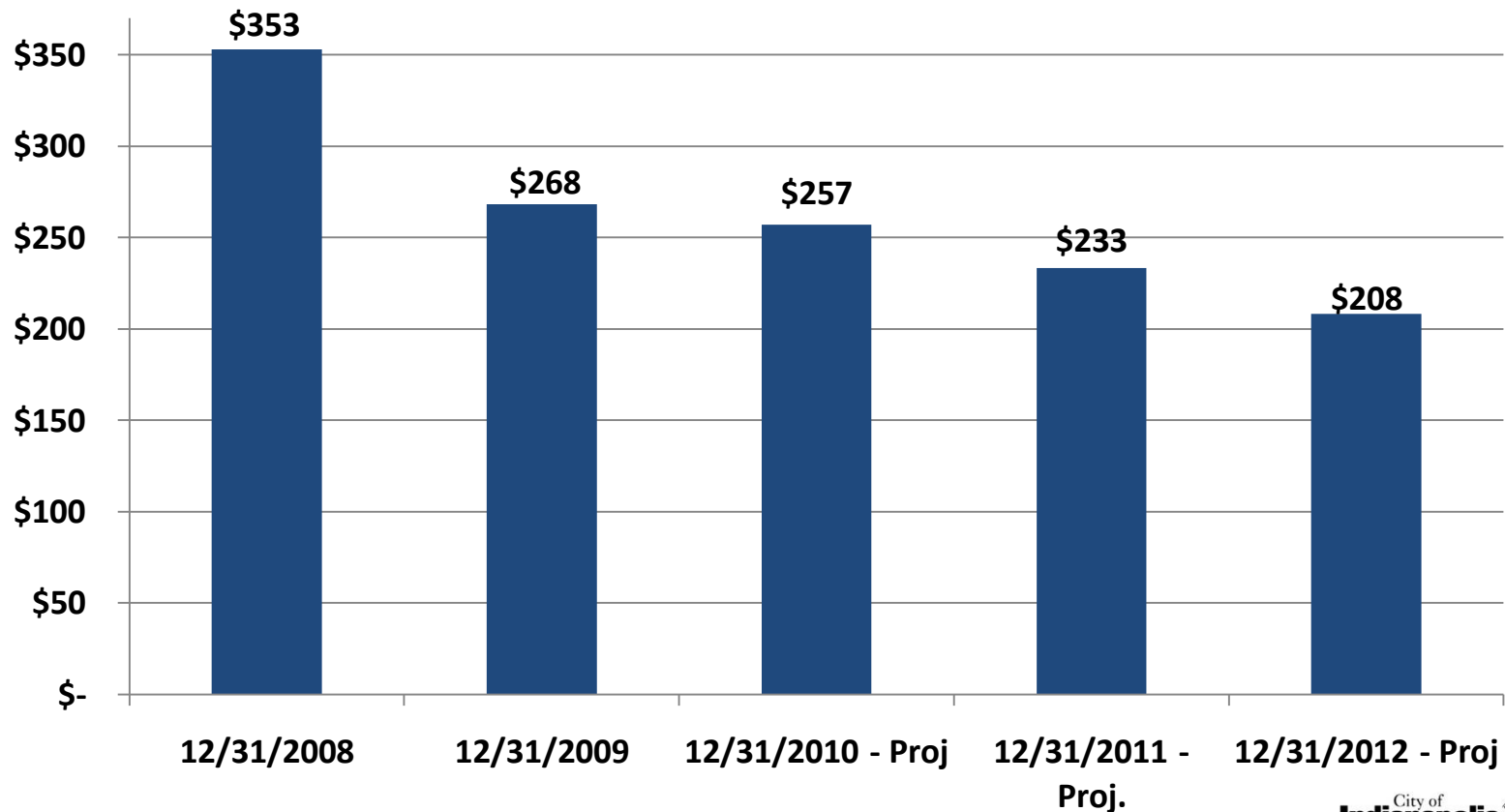
Others – Excluded Cities/Town, Townships, Library Districts, and Municipal Corporations



Mayor's Night Out – North Outer Region

Good Government

Outstanding Property Tax Supported Debt (TIF not included) (Principal Only; \$ in Millions)

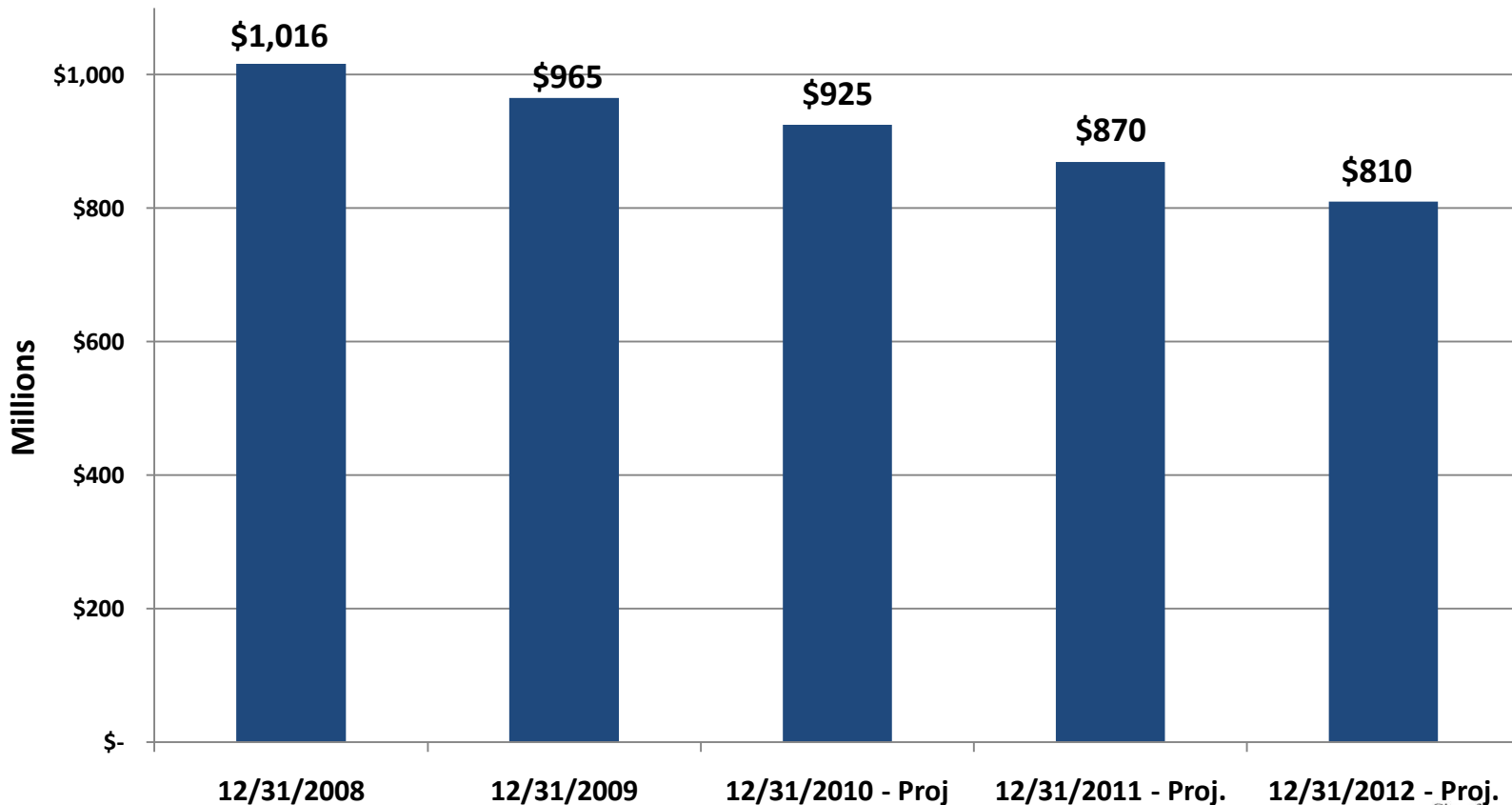




Mayor's Night Out – North Outer Region

Good Government

Outstanding Property Tax Supported Debt (TIF included) (Principal Only; \$ in Millions)

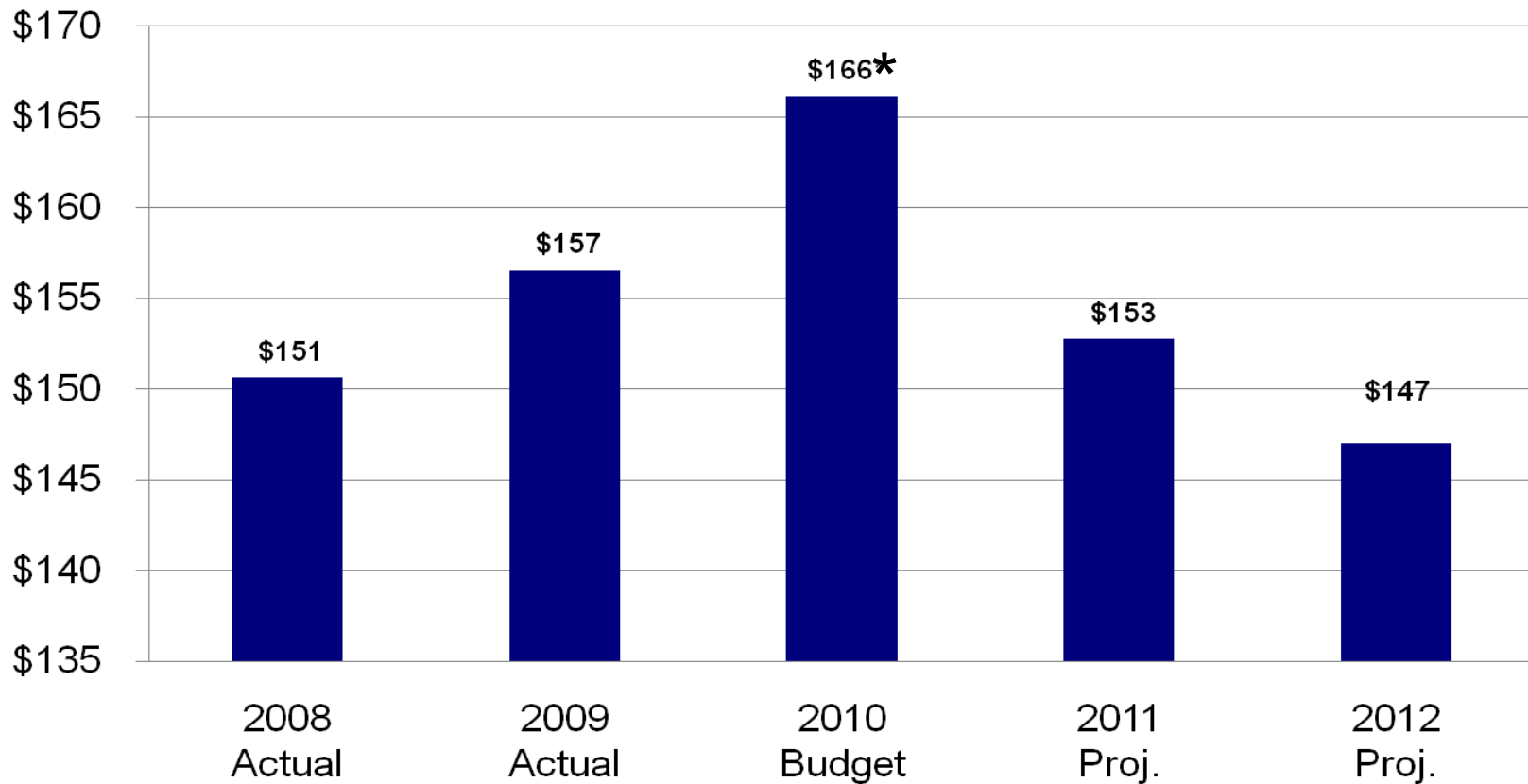




Mayor's Night Out – North Outer Region

Good Government

Annual Debt Service (\$ in millions)



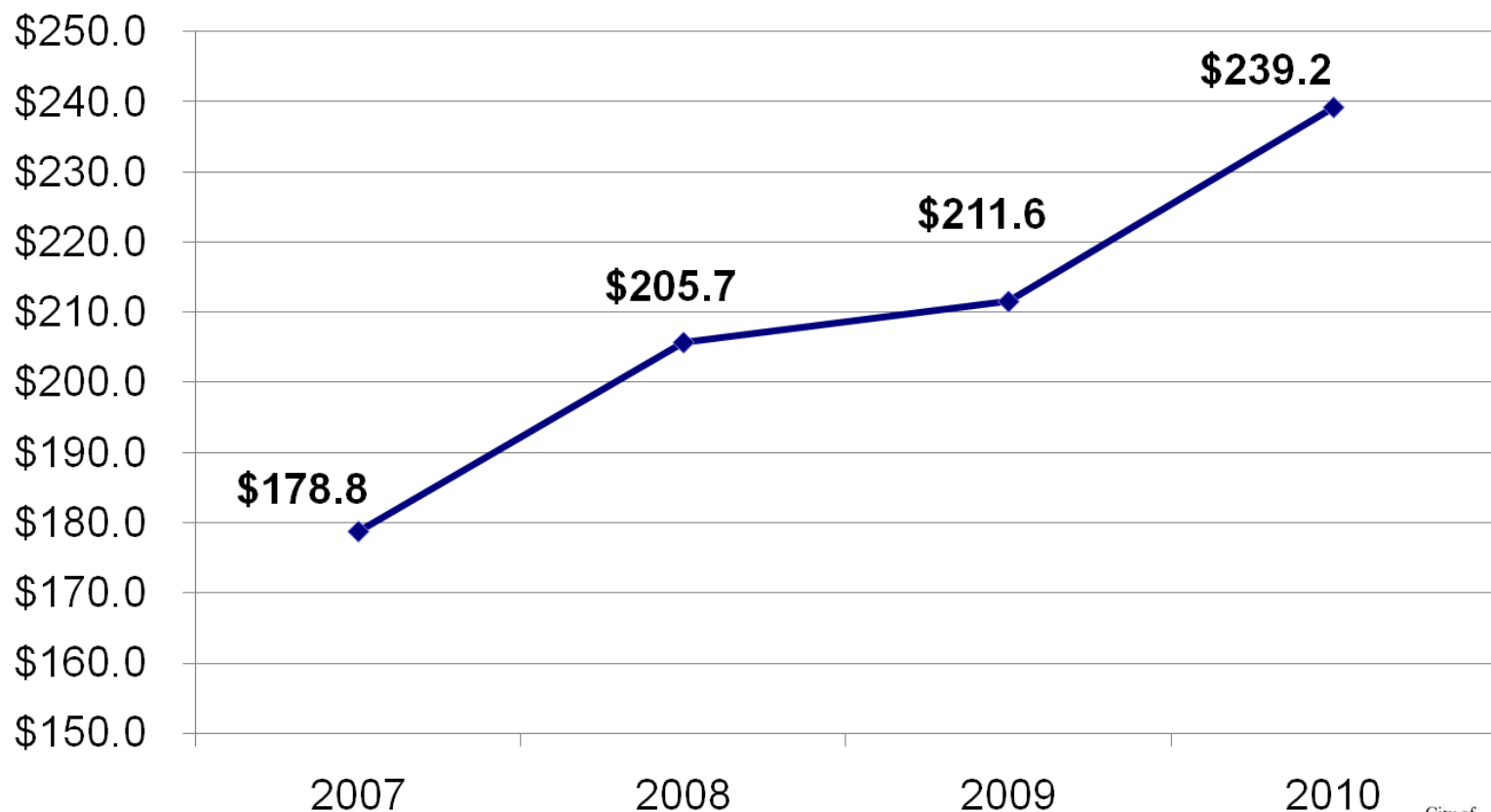
* Increase due primarily to 2005 \$100M bond issuance for public safety pension (20 years) with payout of \$9M per year. Also includes a one-time welfare payment



Mayor's Night Out – North Outer Region

Good Government

Overall Projected Fund Balances based on Adopted City/County Budget 2007 – 2010 (\$ in millions)





Mayor's Night Out – North Outer Region **Good Government**

Your city government continues to reach out to neighborhoods, community groups and businesses across Indianapolis through the Mayor's Neighborhood Liaisons

- Catherine Moore, Mayor Ballard's Neighborhood Liaison for the North Outer Region was engaged in excess of **170 meetings** and opportunities to assist community members and businesses in 2009
- Her commitment to engage citizens allowed her to help many with the services they need and deserve
- Contact Catherine:
 - 327-5380 or cmoore2@indy.gov



Mayor's Night Out – North Outer Region

IndyGo

Community Support:

- IndyGo is **donating four 31-Day Passes (\$240 value)** to the **IMPD North District Day at Broad Ripple Park on June 24**
- **Stop Enhancement:**
 - IndyGo continues to enhance bus stops in this region with shelters and solar lights, as Federal funds become available.
 - To date, IndyGo **added 25+ shelters** and about ten solar lights at IndyGo transit stops in this region
- **Adopt-A-Stop:**
 - IndyGo has more than **4,000 bus stops** in Marion County. Federal funds are used for stop amenities like shelters, concrete pads, lighting and signage, but **no funding is provided for maintenance**
 - Visit www.indygo.net to learn about the Adopt-A-Stop program



Mayor's Night Out – North Outer Region **Indy Connect**

2010 is the year for discussion of mass transit in Central Indiana:

- Visit www.IndyConnect.org to learn about upcoming meetings and submit your comments online

Upcoming Meeting:

April 28th, 2010

7:00 PM

Eastwood Middle School

4401 E. 62nd St., Indianapolis



- Take a look at the initial draft plan for a regional transportation system on the Indy Connect Web site and submit questions and comments online, by phone (317-327-8601) or at a public meeting



Mayor's Night Out – North Outer Region

Questions and Answers With Mayor Ballard

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